

Allowing Cookies

Unfortunately your computer's browser settings are out of our control, but hopefully some of the below text may be able to help you.

Your computer may not be accepting cookies which is stopping the online application from launching.

Firstly, you need to change some settings in your internet browser. (See instructions below)

It is then advisable to fully close and re-launch your internet browser before trying to access the link. To enable cookies, follow the instructions below for the browser version that you are using:

- Mozilla Firefox 2.0 Go to the "Tools" menu. Select "Options." Select the "Privacy" icon in the left panel. Check the box corresponding to "Allow sites to set cookies." Click "OK" to save changes.
- Mozilla Firefox (1.0 final release and earlier) Go to the "Tools" menu. Select "Options." Select the "Privacy" icon in the left panel. Check the box corresponding to "Allow sites to set cookies." Click "OK" to save changes.
- Netscape 7.1/Mozilla 5.0 Select "Preferences" from the Edit menu. Click on the arrow next to "Privacy & Security" in the scrolling window to expand. Under "Privacy & Security", select "Cookies." Select "Enable all cookies." Click "OK."
- Internet Explorer 7.0 In the Menu bar, select: Tools > Internet Options > Privacy tab. The Privacy Settings box appears. Drag the slider down to Accept All Cookies. Click OK to close Internet options. Close all Web browsers. Open a new browser.
- Microsoft Internet Explorer 6.0+ Select "Internet Options" from the Tools menu. Click on the "Privacy" tab. Click the "Default" button (or manually slide the bar down to "Medium") under "Settings." Click "OK."
- Netscape Communicator 4.x. Select "Preferences" from the Edit menu. Find the "Cookies" section in the "Advanced" category. To enable: Select "Accept all cookies" (or "Enable all cookies"). Click "OK."
- Safari Click on the Safari-menu in Safari. Click on the Preferences... item in the menu - a new window opens. Click on the Security icon near the top of the window. Under Accept Cookies the Always or Only from sites you navigate to must be selected. Save changes by clicking OK and go to one of the configuration pages again.
- Google Chrome Open your Google Chrome browser. Below the X button, click the Tools menu, and then click Options. Click the Under the Hood tab. Scroll down to the Security section, click the Cookie Settings drop-down menu, and then click Allow all cookies. Click the Close button.

NOTE: If your browser isn't one of the ones listed above and you need more information on cookies, please refer to your browser's help files.

If you are still having issues after this then please let us know and we can look at alternatives.